Du Docket No: 004860.P2433C IN THE UNITED STATES PATENT AND TRADEMARK OFFICE oplication of: Haun et al. Examiner: Pollack, Melvin H. (Parent Case) Application No: 10/763,581 Filed: January 23, 2004 Art Unit: 2141 (Parent Case) Providing a Reliable Operating For: System for Clients of a Net-Booted Environment

PRELIMINARY AMENDMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Applicants respectfully request the Examiner enter the following amendments.

FIRST CLASS CERTIFICATE OF MAILING I hereby certify that I am causing the above-referenced correspondence to be deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and that this paper or fee has been addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450
Date of Deposit:February 27, 2004 Name of Person Mailing Correspondence:Leah Schwenke
Signature Date